



## Long Island Veterinary Specialists: Referral Portal

We are pleased to introduce the updated **LIVS Referral Portal**. This communication portal will further streamline the referral process and provide access to patient records through a convenient and secure login located on our website.

- 1 Visit [livs.org/veterinarians/](https://livs.org/veterinarians/) or click on the Referring Veterinarians button in the upper right corner of our website (livs.org) and select "Portal Login" from the menu.

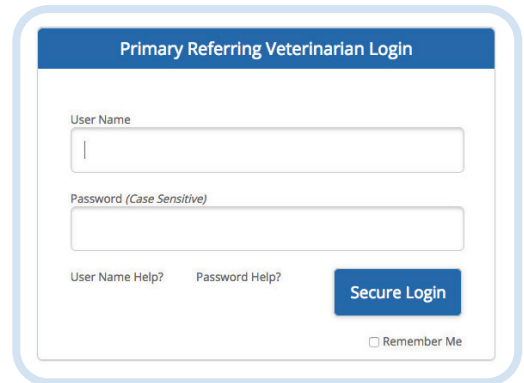
If you need your login in credentials resent, or your password reset, contact us:

[jsobrien@livs.org](mailto:jsobrien@livs.org) | (516) 501-1700

Keep your hospital's login information here:

**Username:** \_\_\_\_\_

**Password:** \_\_\_\_\_



Primary Referring Veterinarian Login

User Name

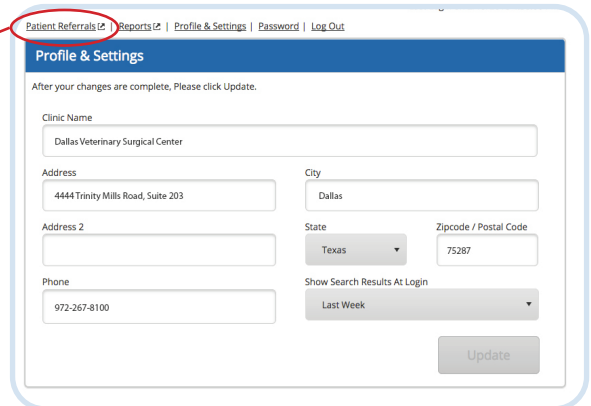
Password (Case Sensitive)

User Name Help? Password Help?

**Secure Login**

Remember Me

- 2 Click **Patient Referrals** in the top-left menu



Patient Referrals | Reports | Profile & Settings | Password | Log Out

### Profile & Settings

After your changes are complete, Please click Update.

Clinic Name

Address

City

Address 2

State

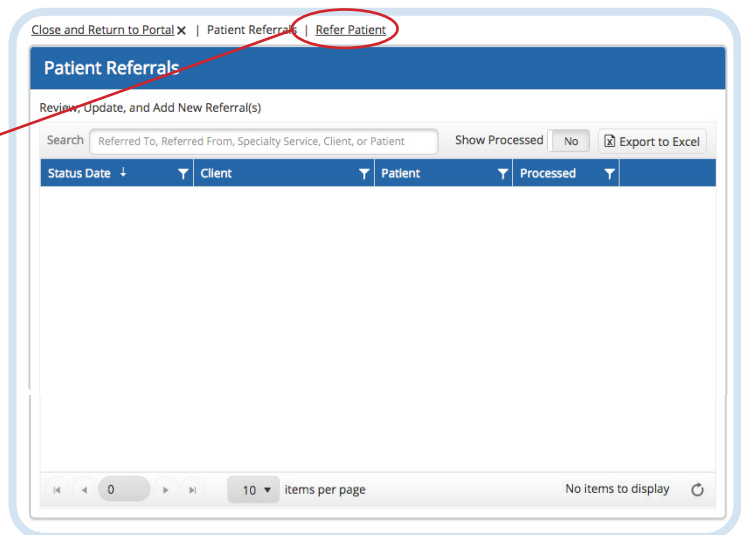
Zipcode / Postal Code

Phone

Show Search Results At Login

**Update**

- 3 Click **Refer Patient**



Close and Return to Portal | Patient Referrals | **Refer Patient**

### Patient Referrals

Review, Update, and Add New Referral(s)

Search  Show Processed

Status	Date	Client	Patient	Processed
No items to display				

10 items per page

# Referral Process Continued...

## 4 Upload Patient Reports

Refer Patient

1 Referral Details 2 Referring Veterinarian 3 Client 4 Patient 5 Review & Complete

**Patient Information**

Name \*

Breed \*

Color / Description

Rabies Vaccine Current

Rabies Vaccine Type

Rabies Vaccine Expiration

Species \*

Sex \*

DOB \*

Weight  lbs

Infectious

Fractious

**Patient Files**

Medical Records \*

Lab Results \*

Diagnostic Images \*

+ Add File

Description

Previous Cancel Finish Later Next

## 5 Complete Referral Form

\*Note: You can save this form and complete it later if you need to pause.

Close and Return to Portal x | Patient Referrals | Refer Patient

Refer Patient

1 Referral Details 2 Referring Veterinarian 3 Client 4 Patient 5 Review & Complete

**Referral Details**

Referral Practice \*

Specialty Service for Referral \*

Request Specific Doctor

Reason for Referral/Primary Complaint

Expectation for this case

Additional Comments | Pertinent History | Vaccine History | Tentative Diagnosis (8000 characters maximum)

How do we schedule an appointment with this client?

Immediate Referral  Referral This Week  Non-Emergency

Cancel Finish Later Next

# Features and Benefits of the LIVS Referral Portal

▶ View all of your referrals in one place - organized chronologically

Patient Referrals | Patient Chart | Reports | Administration | Profile & Settings | Password | Log Out

Patient Chart rDVM Please select a practice...

Enter a Patient First Name, Client Last Name, or select Last Updated then click Search.

Patient First Name (partial accepted)	Patient	Client	Description	Last Update ↓	Details
	Strider	Cortez, Mary	Whippet	8/30/2022 4:02 PM	Show
	Danvers	Clark, Patricia	Persian, White & ...	8/30/2022 3:50 PM	Show
	Toki	Ramos, Lorenzo	Dachshund, Red	8/30/2022 3:37 PM	Show
	Luke	Nieto, Yamilet	Labrador Mix, Y...	8/30/2022 3:29 PM	Show
	Enzo	Jacir, Fernando	Goldendoodle, ...	8/30/2022 3:28 PM	Show
	Sissy	Sheridan, Sandra	Border Collie, Bl...	8/30/2022 3:20 PM	Show
	Ava	Lee, Shuhua	Mixed Breed, Br...	8/30/2022 3:11 PM	Show
	Bonnie	Davis, Courtney	Basset Hound M...	8/30/2022 3:07 PM	Show
	Jessie	Rose, Deborah	Chihuahua Mix, ...	8/30/2022 3:00 PM	Show
	Harley	Johnson, Robert ...	Shih Tzu, Tan & ...	8/30/2022 2:50 PM	Show

NOTICE: Our system is updated throughout the day, medical notes are uploaded as they are completed.

Notification Settings

Fax Number	Check In	Update	Check Out	Deceased
972.267.8700	Off	On	Off	On

Email Addresses	Check In	Update	Check Out	Deceased	
announcements@dvs.com	Off	On	Off	On	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

◀ Notifications are customizable for medical notes and deceased patient updates.

Patient Information (ID: 25309D) Refer Patient

Name	Taylor	Breed	Domestic Short Hair
Color	Black/Gray Tabby	Weight	12 lbs
Birthday	10/11/2011	Altered	Yes
Sex	Male	Species	Feline

Laboratory  less detail scroll to top

Please be aware lab results below may not have been reviewed or communicated to your client by our clinicians. We will follow-up with your client once these results have been interpreted by our clinicians.

Date ↓	Description	Results
10/11/2018 9:02 PM	EPOC, Catalyst Dx, ProCyt Dx	Show

Medications  less detail scroll to top

Date ↓	Description	Quantity	Notes
10/11/2018 9:16 PM	Robenacoxib (Onsior) 6mg	3	Show

▶ View your specific patient's data.

▶ Access lab results and medications - at your fingertips

Laboratory  less detail scroll to top

Please be aware lab results below may not have been reviewed or communicated to your client by our clinicians. We will follow-up with your client once these results have been interpreted by our clinicians.

Date ↓	Description	Results
10/11/2018 9:02 PM	EPOC, Catalyst Dx, ProCyt Dx	Hide

Date	Time	Description	Lab
10/11/2018	9:02 PM	EPOC, Catalyst Dx, ProCyt Dx	Lab

Test	Result	Normal Ranges	Graph
pO2	45.3 mmHg	24.0-54.0	
cSO2	80.7 %	40.0-90.0	
pCO2	33.7 mmHg	30.0-47.0	
Bicarbonate	20.0 mmol/L	16.0-28.0	

Medications  less detail scroll to top

Date ↓	Description	Quantity	Notes
10/11/2018 9:16 PM	Robenacoxib (Onsior) 6mg	3	Hide

give 1 tab by mouth once a day

If you have any questions, please contact us:  
**Jeannie O'Brien - LIVS Education and Outreach Coordinator**  
 jjobrien@livs.org | (516) 501-1700



Long Island  
 Veterinary Specialists

Where You Refer Your Patient First Makes All The Difference

163 S. Service Road, Plainview, NY 11803  
 (516) 501-1700 | livs.org